



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR MEDIA AND ENTERTAINMENT INDUSTRY

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

 OS are performance

standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

Contact Us:

Media &Entertainment Skills Council

E-mail: mesc@ficci.com





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Introduction

Qualifications Pack-Senior Correspondent

SECTOR: MEDIA AND ENTERTAINMENT

SUB-SECTOR: Television, Print, Radio, Digital

OCCUPATION: Journalism

REFERENCE ID: MES/ Q 1905

ALIGNED TO: NCO-2004/ NIL

A Senior Correspondent or Senior Reporte is an experienced news gathering resource.He/ she is typically asked to report on complex topics and may also be required to undertake field reporting in harsh/ difficult conditions.

Brief Job Description: Individuals in this job need to have relevant experience in the specific field of journalism – e.g. political, economic, sports etc. They must understand the editorial policies of their employer and produce work in line with these policies.

Personal Attributes: This job requires the individual to have the fundamental skills of journalism (writing, research, command of the language etc.) Domain expertise in the specific field of journalism is also important. Individuals in this job typically have 5-8 years of experience of reporting from a range of locations, and have developed the skills to manage conflict/ difficult environments. Their end products are of a high quality and demonstrate strong understanding of writing styles, audio visual aids and how to best convey information.





	Qualifications Pack Code	MES/ Q 1905		
lob Kole		enior Correspondent e in both national and int	or Correspondent both national and international scenarios	
	Credits (NSQF)	TBD	Version number	01
	Sector	Media and Entertainment	Drafted on	16/03/15
	Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
	Occupation	Journalism	Next review date	16/03/17

Job Role	Senior Correspondent	
Role Description	Member of the editorial department, responsible for gathering news and filing stories	
NSQF level	5	
Minimum Educational Qualifications	Graduate	
Maximum Educational Qualifications	Post Graduate in Journalism/ Mass Media/ Mass	
	Communication	
Training (Suggested but not mandatory)	N.A.	
Minimum Job Entry Age	18 years	
Experience	3-5 Years of work experience	
Applicable National Occupational Standards (NOS)	 Compulsory: MES/ N 1901 (Generate Ideas for Journalism Projects) MES/ N 1902 (Undertake Research for Journalism Projects) MES/ N 1902 (Undertake Research for Journalism Projects) MES/ N 1904 (Conduct an Interview) MES/ N 1905 (Undertake Field Reporting) MES/ N 1906 (Write and Edit Copy) MES/ N 1907 (Understand Audio Visual Aids) MES/ N 1910 (Report in a Difficult or Hostile Environment) MES/ N 1912 (Comply with Applicable Law and Regulation) MES/ N 0104 (Maintain Workplace Health and Safety) Optional: N.A.	
Performance Criteria	As described in the relevant OS units	



Keywords /Terms



Definitions

Keywords / Terms	Description
Assignment Desk	The department in a news organization that tracks all stories and
	developments and allocates news gathering resources to them
Budget	Budget is an estimate of the total cost of production that may include a
	break-up of cost components
Copyright Laws	A legal framework linked to intellectual property and the rights given to
	creators of original products/ concepts
Copy Desk	The department in a news organization where final copy (text or script) is prepared for publishing and/ or broadcasting
Journalism	Discipline of gathering, writing and reporting news across a range of
	media – Television, Print, Radio and Digital.
Script	Script is a structured narrative of a story and or the spoken word/
	narrative that accompanies a programme
Set	The background/ scenery visible through the camera (for video
	production) or directly to the spectator (for theatrical production)
Target Audience	Group of people at whom content/ adverting is aimed. A target audience
	is typically defined by age, gender, economic classification, geography
	and any other relevant parameters
Timelines	Timelines is a listing of dates by which the production milestones/stages
	need to be completed
Sector	Sector is a conglomeration of different business operations having similar
	businesses and interests. It may also be defined as a distinct subset of the
	economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the
	characteristics and interests of its components.
Vertical	Vertical may exist within a sub-sector representing different domain
Cana Chille /Canania	areas or the client industries served by the industry.
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning
SKIIIS	and working in today's world. These skills are typically needed in any
	work environment. In the context of the OS , these include communication related skills that are applicable to most job roles.
Keywords /Terms	Description
NOS	National Occupational Standard(s)
QP	Qualifications Pack
NVEQF	National Vocational Education Qualifications Framework
NVQF	National Vocational Qualifications Framework



N·S·D·C National Skill Development Corporation

MES/ N 1901

Generate Ideas for Journalism Projects

National Occupational Standard



Overview

This unit is about generating new ideas for journalism projects and successfully evaluating the potential of these ideas





Generate Ideas for Journalism Projects

	Unit Code	MES/ N 1901	
Unit Title (Task)		Generate Ideas for Journalism Projects	
	Description	This OS unit is about generating new ideas for journalism projects and successfully evaluating the potential of these ideas	
	Scope	 Generating ideas for different types of content For journalism projects across a range of media including print (newspapers and magazines), television, radio and online (web, mobile and other emerging platforms) For journalism projects across media that provide/ disseminate information at different times/ frequencies: daily – e.g. newspapers, evening news bulletins; weekly, fortnightly, monthly etc. – e.g. magazines and continuous/ Ongoing – e.g. news websites, news TV channels etc. Identifying possible constraints Effectively articulating the idea 	
	Performance Criteria (F	PC) w.r.t. the Scope	
	Element	Performance Criteria	
	Generating ideas for different types of content	 To be competent, the user/individual on the job must be able to: PC1. Research and collect information from various primary and secondary sources, including daily events and occurrences, other news publications, personal contacts (colleagues, experts, contacts/ network), archives, press releases and newswires PC2. Generate a story/ idea/ concept across mediums and formats, including: A specific story – e.g. fact-based reporting, analytical, feature-writing A specific section – e.g. the "edit" or "op ed" page of a newspaper or a certain news-based show on TV or radio An entire publication – e.g. the full issue of a magazine PC3. Evaluate an idea for its suitability to the particular medium and corresponding implications on budget, time schedule and resource requirements 	
	Identifying possible constraints	 PC4. Identify any constraints to successfully realize the idea – including any ethical, legal, regulatory, organizational or other limitations 	
	Effectively articulating the idea	 PC5. Articulate ideas clearly and pitch/ present and defend ideas to an audience (e.g. during an editorial team meeting) PC6. Respond positively to feedback and any changes in creative requirements 	
	Knowledge and Unders	rstanding (K)	
	A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The target audience for the content and/or the organization/ individual that is commissioning the content KA2. Editorial standards followed by the organization/ individual that is commissioning the content (including applicable local, national or international laws) KA3. Resource limitations including any constraints on budget, resources and time availability (i.e. deadlines) 	





Generate Ideas for Journalism Projects

D. Technical	The user (individual on the job meeds to know and understand)		
B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. How to undertake research and collect information to generate ideas		
	KB2. The different information sources available – including daily events and		
	occurrences, other news publications, speaking with people (colleagues,		
	experts, contacts/ network), archives, press releases and newswires		
	KB3. How to build and maintain a network of contacts/ sources		
	KB4. How to verify information, undertake background checks and confirm the		
	accuracy of any facts used during idea development		
	KB5. How to use storyboarding and ideation tools such as mind maps, fish bone		
	diagrams and/ or other techniques. (This skill is most relevant for ideas		
	generated for longer, analytical or feature-style coverage)		
	KB6. Available resources and implications for selecting a particular idea on		
	resources, time and budget		
	KB7. How to prepare synopses, summaries, proposals, story outlines and other		
	written material for pitching ideas to one's editor/ editorial supervisor		
	KB8. The suitability of the idea for different types of content (e.g. short articles,		
	feature articles, interviews, analysis etc.) and various platforms (e.g. print, TV,		
	radio and digital)		
	KB9. How to evaluate an idea for risks including those to the individual's own		
	health and safety and/ or other's around them		
Skills (S)			
A. Core Skills/	Writing Skills		
Generic Skills	The user/individual on the job needs to know and understand how to:		
	SA1. Prepare synopses, summaries, proposals, story outlines and other written		
	material for pitching ideas to different audiences		
	SA2. Use storyboarding and ideation tools to visually represent ideas		
	Reading Skills		
	The user/individual on the job needs to know and understand how to:		
	SA3. Undertake background research, gather references and collect information		
	SA4. Read and analyze various sources of news including wire services and other		
	publications/ channels/ websites/ media		
	Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to:		
	SA5. Undertake background research and collect information by conversing with		
	people		
	SA6. Effectively present and defend ideas to one's editor/ editorial supervisor		
B. Professional Skills	Decision Making		
	The user/individual on the job needs to know and understand how to:		
	SB1. Make relevant decisions related to the area of work e.g. choice of idea,		
	confirming accuracy of information and evaluating risks		
	Plan and Organize		
	The user/individual on the job needs to know and understand how to:		
	SB2. Estimate the effort associated with realizing the idea		
	SB3. Plan own work and work for additional staff (e.g. photographers,		
	videographers and copy desk) according to deadlines		
	SB4. Manage within the agreed budget and minimize overruns		
	Customer Centricity		





Generate Ideas for Journalism Projects

The user/individual on the job needs to know and understand: SB5. The consumption patterns and preferences of the target audience (reader/ viewer/listener)
Analytical Thinking The user/individual on the job needs to know and understand:
SB6. How to analyze a range of information sources Critical Thinking
The user/individual on the job needs to know and understand: SB7. How to assess the suitability of an idea for the intended target audience







Generate Ideas for Journalism Projects

NOS Code	MES / N 1901		
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Industry	Media & Entertainment	Drafted on	16/03/15
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N·S·D·C National Skill Development Corporation

MES/ N 1902

Undertake Research for Journalism Projects

National Occupational Standard



Overview

This unit is about undertaking research, collecting background information and conducting accuracy checks for journalism projects





Undertake Research for Journalism Projects

	Unit Code	MES/ N 1902	
Unit Title Undertak (Task)		Undertake Research for Journalism Projects	
	Description	This OS unit is about undertaking research, collecting background information and conducting accuracy checks for journalism projects	
	Scope	 Evaluating story ideas For journalism projects across a range of media including print (newspapers and magazines), television, radio and online (web, mobile and other emerging platforms) For journalism projects across media that provide/ disseminate information at different times/ frequencies: daily – e.g. newspapers, evening news bulletins; weekly, fortnightly, monthly etc. – e.g. magazines and continuous/ Ongoing – e.g. news websites, news TV channels etc. Undertaking research for journalism projects Presenting the information gathered 	
	Performance Criteria (P		
	Element	Performance Criteria	
	Evaluating story ideas	To be competent, the user/individual on the job must be able to: PC1. Evaluate story ideas for their suitability to the particular medium PC2. Analyze the corresponding implications on budget, time schedule and resource requirements	
	Undertaking research for journalism projects	PC3. Conduct background research and collect information to support/ develop story ideas using various primary and secondary sources, including daily events and occurrences, other news publications, personal contacts (colleagues, experts, contacts/ network), archives, press releases and newswires	
	Presenting the information gathered	PC4. Compile information, document facts and present research in a coherent and comprehensive manner	
	Knowledge and Unders	tanding (K)	
	A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The target audience for the content and/or the organization/ individual that is commissioning the content KA2. Editorial standards followed by the organization/ individual that is commissioning the content (including applicable local, national or international laws) KA3. Resource limitations including any constraints on budget, resources and time availability (i.e. deadlines) 	
	B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. The different information sources available – including daily events and occurrences, other news publications, speaking with people (colleagues, experts, contacts/ network), archives, press releases and newswires KB2. How to build and maintain a network of contacts/ sources KB3. How to select the appropriate information source(s) based on the idea, the target audience and the platform where it will be published/ aired 	





MES/ N 1902	/ N 1902 Undertake Research for Journalism Projects	
	 KB4. How to verify information, undertake background checks and confirm the accuracy of any facts that are gathered KB5. Available resources and implications of a particular story/ idea/ concept on resources, time and budget KB6. How to prepare background research notes, analysis, timelines, summaries and other written material to document and present one's research KB7. How to evaluate a story/ idea/ concept for risks including those to the individual's own health and safety and/ or other's around them 	
Skills (S)		
A. Core Skills/	Writing Skills	
Generic Skills	 The user/ individual on the job needs to know and understand how to: SA1. Prepare background research notes, analysis, timelines, summaries and other written material to document and present one's research Reading Skills 	
	The user/individual on the job needs to know and understand how to: SA2. Undertake background research, gather references and collect information SA3. Read and analyze various sources of news including wire services and other publications/ channels/ websites/ media	
	Oral Communication (Listening and Speaking skills)	
	 The user/individual on the job needs to know and understand how to: SA4. Undertake background research and collect information by conversing with people SA5. Effectively present and defend research and information collected to one's editor/ editorial supervisor 	
B. Professional Skills	Decision Making	
	 The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of information source(s), confirming accuracy of information and evaluating risks Plan and Organize 	
	The user/individual on the job needs to know and understand how to: SB2. Estimate the effort and time associated with conducting research for a particular story/ idea/ concept SB3. Manage within the agreed budget and minimize overruns	
	Customer Centricity	
	The user/individual on the job needs to know and understand: SB4. The consumption patterns and preferences of the target audience (reader/ viewer/listener)	
	Analytical Thinking	
	The user/individual on the job needs to know and understand: SB5. How to analyze a range of information sources	
	Problem Solving The user/individual on the job needs to know and understand: NA	





Undertake Research for Journalism Projects

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Industry Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
Occupation	Journalism	Next review date	16/03/17







Conduct an Interview

National Occupational Standard



Overview

This unit is about successfully conducting interviews and gathering information during interviews





Conduct an Interview

Standard	
Occupational	
National	

Unit Code	MES/ N 1904
Unit Title (Task)	Conduct an Interview
Description	This unit is about successfully conducting interviews and gathering information during interviews
Scope	Undertaking set-up activitiesConducting different types of interviews
Performance Criteria (I	PC) w.r.t. the Scope
Element	Performance Criteria
Undertaking set-up activities	 To be competent, the user/individual on the job must be able to: PC1. Undertake, or supervise, set-up activities to ensure the smooth running of the interview, across different mediums and formats including: Live Pre-recorded Face-to-face Over telephone/ video phone At an outdoor location (e.g. home, office, hotel or public space) In a studio
Conducting different types of interviews	 PC2. Understand and identify the objectives of the interview, and its relevance to the wider audience and organization, as appropriate to the role PC3. Prepare pertinent questions, and be aware of the type of interview being conducted and corresponding editorial goals across: profiles/ biopics – focused on the individual being interviewed news interviews – where the interview is used to highlight certain aspects of a larger news story PC4. Conduct the interview in a manner appropriate to one's own role and corresponding and authority– i.e. pose questions, receive answers/ information, participate in the conversation and develop open topics PC5. Understand verbal and non-verbal cues of the interviewee, successfully manage the flow of the conversation and challenge/steer the conversation as appropriate to the role
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The target audience for the interview and/or the organization/ individual that is commissioning the interview KA2. Editorial standards followed by the organization/ individual that is commissioning the interview (including applicable local, national or international laws) KA3. Resource limitations including any constraints on budget, resources and time availability (i.e. deadlines)
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. How to define the purpose/ objective of the interview KB2. How to correctly read and interpret the interview brief KB3. How to conduct background research on the interviewee and prepare an





Conduct an Interview

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	interviewee profile		
	KB4. How to conduct background research on the story and prepare a list of		
	interview questions and talking points		
	KB5. How to verify information and confirm the accuracy of any facts that are		
	researched and/ or collected during the interview itself		
	KB6. How to plan for interviews (outdoor or in the studio) – including choice of		
	setting, time, budget, resources and equipment required KB7. Different interview styles and how to identify the appropriate style for each		
	interview based on the brief/ requirements		
	KB8. How to manage situations where the interviewee chooses to remain		
	anonymous or where his/ her identity needs to be protected		
	KB9. How to converse freely with the interviewee (including the necessary oral		
	communication skills, maintaining eye contact and reading body language)		
	KB10. How to write-up interview notes to ensure information is not lost (Note:		
	writing finished scripts for different media is covered under a separate		
	standard titled "Write and Edit Copy")		
	KB11. The applicable legal and regulatory framework for different types of		
	interviews (e.g. consent, intellectual property/ ownership and possible		
	litigation risks)		
	KB12. How to evaluate the risks of conducting an interview including those to the		
	individual's own health and safety and/ or other's around them		
Skills (S)			
A. Core Skills/	Writing Skills		
Generic Skills	The user/ individual on the job needs to know and understand how to:		
	SA1. Prepare interviewee profiles		
	SA2. Prepare list of questions and talking points		
	SA3. Write-up interview notes/ transcripts		
	Reading Skills		
	The user/individual on the job needs to know and understand how to:		
	SA4. Undertake background research, gather references and collect information		
	SA5. Read and analyze various sources of news including wire services and other		
	publications/ channels/ websites/ media		
	Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to:		
	The user/individual on the job needs to know and understand how to: SA6. Effectively converse with the interviewee and gather information required		
	The user/individual on the job needs to know and understand how to: SA6. Effectively converse with the interviewee and gather information required SA7. Use listening skills including paying attention to non-verbal cues/ body		
D. Drofessional Chille	The user/individual on the job needs to know and understand how to: SA6. Effectively converse with the interviewee and gather information required SA7. Use listening skills including paying attention to non-verbal cues/ body language		
B. Professional Skills	 The user/individual on the job needs to know and understand how to: SA6. Effectively converse with the interviewee and gather information required SA7. Use listening skills including paying attention to non-verbal cues/ body language Decision Making 		
B. Professional Skills	The user/individual on the job needs to know and understand how to:SA6. Effectively converse with the interviewee and gather information requiredSA7. Use listening skills including paying attention to non-verbal cues/ body languageDecision MakingThe user/individual on the job needs to know and understand how to:		
B. Professional Skills	The user/individual on the job needs to know and understand how to:SA6. Effectively converse with the interviewee and gather information requiredSA7. Use listening skills including paying attention to non-verbal cues/ body languageDecision MakingThe user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of questions,		
B. Professional Skills	The user/individual on the job needs to know and understand how to: SA6. Effectively converse with the interviewee and gather information required SA7. Use listening skills including paying attention to non-verbal cues/ body language Decision Making The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of questions, confirming accuracy of information and evaluating risks		
B. Professional Skills	The user/individual on the job needs to know and understand how to:SA6. Effectively converse with the interviewee and gather information requiredSA7. Use listening skills including paying attention to non-verbal cues/ body languageDecision MakingThe user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of questions,		





Conduct an Interview

The use	er/individual on the job needs to know and understand how to:
SB3.	Plan in advance for an interview, including resource and equipment
	requirements
SB4.	Manage within the agreed budget and minimize overruns
SB5.	Assess the level of research demanded by any an interview, and undertake
	the research as necessary
SB6.	ensure that all relevant people have been briefed and liaise closely with
	appropriate team members, technical operators, camera and lighting crew,
	director, and producer
Proble	m Solving
The us	er/individual on the job needs to know and understand how to:
SB7.	React and manage unpredictable situations – e.g. change in interviewee's
	attitude or style of answering
Critica	Thinking
The us	er/individual on the job needs to know and understand how to:
SB8.	Deal practically with occasions which could harm you or your organization,
	including: the attitude or behavior of interviewees, the information they
	supply, breaches in legal, ethical or compliance codes
Custon	ner Centricity
The us	er/individual on the job needs to know and understand how to:
SB9.	Manage interviews so that they meet your time limits, and keep to the
	subject; and recognise, pursue and precessary clarify relevant issues that
diam's	arise, and points that need to be followed up later
SB10.	Establish and maintain rapport with interviewees, treat them courteously,
27	listening carefully to their answers, and differentiating between fact and
	opinion
Analyt	ical Thinking
The us	er/individual on the job needs to know and understand how to:
	Clearly identify from the organization's brief, the purpose and focus of the
SB11.	





Conduct an Interview

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Occupation	Journalism	Next review date	16/03/17







Undertake Field Reporting

National Occupational Standard



Overview

This unit is about assessing suitability of locations, preparing for field reporting and relaying information from the field





Undertake Field Reporting

Unit Code	MES/ N 1905	
Unit Title (Task)	Undertake Field Reporting	
Description	This OS unit is about assessing suitability of locations, preparing for field reporting and relaying information from the field	
Scope	 Undertaking reporting for applicable media from outdoor locations Locations may include public spaces, government buildings, venues hosting large events, homes and offices of public and private figures, open spaces etc. Managing safety at the location 	
Performance Criteria (F	PC) w.r.t. the Scope	
Element	Performance Criteria	
Undertaking reporting for applicable media from outdoor locations	 To be competent, the user/individual on the job must be able to: PC1. Understand the requirements of field reporting, including logistics, and plan accordingly PC2. Gather information from the field through a range of sources, and file stories within deadlines (for TV and radio reporters, it may also mean providing footage and audio clips – live or non-live) 	
Managing safety at the location	PC3. Manage the safety and security of crew and equipment while on location PC4. Ensure that field reporting is as risk-free as possible	
Knowledge and Unders	tanding (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The target audience for the content and/or the organization/ individual that is commissioning the content KA2. Editorial standards followed by the organization/ individual that is commissioning the content (including applicable local, national or international laws) KA3. Resource limitations including any constraints on budget, resources and time availability (i.e. deadlines) 	
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. How to define the purpose/ information requirements from the field KB2. How to conduct background research on the location and assess the logistical/ planning requirements KB3. How to evaluate a location for suitability and risks – e.g. in the case of video journalism – the lighting, ambient sound, space for cameras, parking for news vans etc. play an important role. (For large scale field reporting – a producer may also accompany the journalist. Please refer to standards for location managers that may also be relevant to such situations.) KB4. Any permissions require to report from a certain location – e.g. visas, entry permits, photography/ videography permissions, requirements for public vs. private property KB5. How to determine the equipment requirements for field reporting and planning for contingencies e.g. spare batteries, lenses etc. KB6. Nearby sources for replacing/ repairing equipment KB7. How to accurately estimate information/ footage requirements and plan for extra footage to minimize return trips 	





Undertake Field Reporting

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	 KB8. How to anticipate events on the ground and manage situations of conflict, resource limitations etc. (Note: for high pressure environments/ conflict zones, this unit may be coupled with a separate standard titled "Report in Difficult and/ or Hostile Environments) KB9. How to write-up field notes to ensure information is not lost (Note: writing finished scripts for different media is covered under a separate standard titled "Write and Edit Copy") KB10. The applicable legal and regulatory framework for different types of field reporting (e.g. entry requirements, consent, intellectual property/ ownership and possible litigation risks) KB11. How to evaluate the risks of field reporting including those to the individual's own health and safety and/ or other's around them
Skills (S)	
A. Core Skills/	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Prepare reporting objectives SA2. Prepare field notes
	Reading Skills The user/individual on the job needs to know and understand how to: SA3. Undertake background research, gather references and collect information SA4. Read and analyze various sources of news including wire services and other publications/ channels/ websites/media
	Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA5. Effectively converse with interview subjects, crew, local authorities and bystanders to gather information and manage potential conflicts
B. Professional Skills	Decision Making The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of location, approach to information gathering and evaluating risks SB2. Prioritize questions/ reporting objectives and redirect efforts if needed Plan and Organize The user/individual on the job needs to know and understand how to: SB3. Plan in advance for field reporting, including resource and equipment requirements and logistical details SB4. Manage within the agreed budget and minimize overruns Problem Solving The user/individual on the job needs to know and understand how to: SB5. React and manage unpredictable situations – e.g. change in external environment, equipment failure or other types of resource limitations Critical Thinking The user/individual on the job needs to know and understand how to: SB6. be flexible and respond appropriately to unfolding events on location Customer Centricity The user/individual on the job needs to know and understand how to: SB6. be flexible and respond appropriately to unfolding events on location Customer Centricity The user/individual on the job needs to know and understand how to: SB6. be flexible and respond appropriately to unfolding events on location





Undertake Field Reporting

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Occupation	Journalism	Next review date	16/03/17







Write and Edit Copy

National Occupational Standard



Overview

This unit is about writing and editing copy (i.e. final version of text) for a range of formats in different media





Write and Edit Copy

/	Unit Code	MES/ N 1906
	Unit Title (Task)	Write and Edit Copy
	Description	This OS unit is about writing and editing copy (i.e. final version of text) for a range of formats in different media
	Scope	 Undertaking copy-writing/ script-writing for various media and types of stories
		 Note: Each of these writing and editing styles can be broken up into a specialized skill (by medium, by type of writing) and taught separately using relevant examples and practical techniques. At this stage the attempt is to set an overarching standard, and thus, a more generic approach has been adopted
	Performance Criteria (F	PC) w.r.t. the Scope
	Element	Performance Criteria
	Undertaking copy- writing/ script-writing for various media and types of stories	 To be competent, the user/individual on the job must be able to: PC1. Present the facts and information in a manner that is coherent, comprehensible and appropriate for the target audience PC2. Edit a story or script based on the brief and prescribed word/ time limits PC3. Write and edit items such as: headlines, captions, intros, outros, cues and other types of links PC4. Craft an engaging narrative, conceptualise and clarify ideas and develop stories that meet the broader creative/editorial objectives of the organization, if appropriate to the role PC5. Display strong command of the language including correct grammar, spelling, sentence construction, diction and pronunciation skills PC6. Ensure that finished scripts meet legal and regulatory norms, and do not pose any risks to the individual and/ or organization
	Knowledge and Unders	standing (K)
	A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The target audience for the content and/or the organization/ individual that is commissioning the content KA2. Editorial standards followed by the organization/ individual that is commissioning the content (including applicable local, national or international laws) KA3. Resource limitations including any constraints on budget, resources and time availability (i.e. deadlines)
	B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. The brief for the story/ script that needs to be written – including applicable word and time limits KB2. The relevant facts and information that have been gathered, as well as any background research that may have been undertaken. Prior domain knowledge and experience is also important in certain genres of writing (e.g. political, economic, sports, lifestyle etc.) KB3. How to structure one's thoughts and ideas and write clearly and coherently KB4. How to use a wide range of vocabulary and writing techniques to minimize





Write	and	Edit	Сору
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	repetition and create interesting pieces of work		
	KB5. How to verify information and confirm the accuracy of any facts that are		
	being used in the story/ script		
	KB6. How to differentiate between facts and opinion/ point of view – and write in		
	a manner that makes this distinction evident to the reader/ viewer		
	KB7. How to edit a story or script based on the brief, page layout or programme		
	format and prescribed word/ time limits (Note: this skill set is most relevant		
	to staff on the copy desk) KB8. Different type of audio visual aids (e.g. photographs, videos, audio clips etc.)		
	AB8. Different type of audio visual aids (e.g. photographs, videos, audio clips etc.) and how to write copy that complements these aids. (Note: a separate		
	standard titled "Understanding Audio Visual Aids" provides more specific		
	standard titled "Understanding Audio Visual Aids" provides more specific information on this skill set)		
	KB9. How to write headlines, captions, intros, outros, cues and other types of li		
	KB10. The applicable legal and regulatory framework for different types of stories		
	and scripts (e.g. disclosure, consent, intellectual property/ ownership and		
	possible litigation) and writing/ editing in a manner that minimizes these risks		
	KB11. Any other risks including those to the individual's own health and safety and/		
	or other's around them		
Skills (S)			
A. Core Skills/	Writing Skills		
Generic Skills	The user/ individual on the job needs to know and understand how to:		
Generic Skills	SA1. Write stories and scripts as per the right, or own editorial vision if appropri		
	SA2. Edit stories and scripts as per the brief, or own editorial vision if appropriate		
	Reading Skills		
	The user/individual on the job needs to know and understand how to:		
	SA3. Undertake background research, gather references and collect information		
	SA4. Read and analyze various sources of news including wire services and other		
	SA4. Read and analyze various sources of news including wire services and other		
	publications/ channels/ websites/ media		
	publications/ channels/ websites/ media		
	publications/ channels/ websites/ media SA5. Proof read one's own or others' work to check for accuracy and completeness		
	publications/ channels/ websites/ media SA5. Proof read one's own or others' work to check for accuracy and completeness Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA6. Verify information by conversing with people		
	publications/ channels/ websites/ media SA5. Proof read one's own or others' work to check for accuracy and completeness Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to:		
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B. Professional Skills	publications/ channels/ websites/ media SA5. Proof read one's own or others' work to check for accuracy and completeness Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA6. Verify information by conversing with people SA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriate Decision Making		
B. Professional Skills	publications/ channels/ websites/ mediaSA5. Proof read one's own or others' work to check for accuracy and completenessOral Communication (Listening and Speaking skills)The user/individual on the job needs to know and understand how to:SA6. Verify information by conversing with peopleSA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriateDecision MakingThe user/individual on the job needs to know and understand how to:		
B. Professional Skills	publications/ channels/ websites/ media SA5. Proof read one's own or others' work to check for accuracy and completeness Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA6. Verify information by conversing with people SA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriate Decision Making The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of writing		
B. Professional Skills	publications/ channels/ websites/ mediaSA5. Proof read one's own or others' work to check for accuracy and completenessOral Communication (Listening and Speaking skills)The user/individual on the job needs to know and understand how to:SA6. Verify information by conversing with peopleSA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriateDecision MakingThe user/individual on the job needs to know and understand how to:SB1. Make relevant decisions related to the area of work e.g. choice of writing style, confirming accuracy of information and evaluating risks		
B. Professional Skills	publications/ channels/ websites/ media SA5. Proof read one's own or others' work to check for accuracy and completeness Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA6. Verify information by conversing with people SA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriate Decision Making The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of writing		
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B. Professional Skills	publications/ channels/ websites/ mediaSA5. Proof read one's own or others' work to check for accuracy and completenessOral Communication (Listening and Speaking skills)The user/individual on the job needs to know and understand how to:SA6. Verify information by conversing with peopleSA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriateDecision MakingThe user/individual on the job needs to know and understand how to:SB1. Make relevant decisions related to the area of work e.g. choice of writing style, confirming accuracy of information and evaluating risksSB2. Prioritize information and focus on what's important given word/ time limitsPlan and OrganizeThe user/individual on the job needs to know and understand how to:		
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B. Professional Skills	publications/ channels/ websites/ mediaSA5. Proof read one's own or others' work to check for accuracy and completenessOral Communication (Listening and Speaking skills)The user/individual on the job needs to know and understand how to:SA6. Verify information by conversing with peopleSA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriateDecision MakingThe user/individual on the job needs to know and understand how to:SB1. Make relevant decisions related to the area of work e.g. choice of writing style, confirming accuracy of information and evaluating risksSB2. Prioritize information and focus on what's important given word/ time limitsPlan and OrganizeThe user/individual on the job needs to know and understand how to:SB3. Estimate effort associated with writing and/or editing a specific story or script SB4. Plan own work and work for additional staff (e.g. copy desk, art editors, video		
B. Professional Skills	publications/ channels/ websites/ mediaSA5. Proof read one's own or others' work to check for accuracy and completenessOral Communication (Listening and Speaking skills)The user/individual on the job needs to know and understand how to:SA6. Verify information by conversing with peopleSA7. Effectively present and defend finished stories and scripts to one's editor/ editorial supervisor, if appropriateDecision MakingThe user/individual on the job needs to know and understand how to:SB1. Make relevant decisions related to the area of work e.g. choice of writing style, confirming accuracy of information and evaluating risksSB2. Prioritize information and focus on what's important given word/ time limitsPlan and OrganizeThe user/individual on the job needs to know and understand how to:SB3. Estimate effort associated with writing and/or editing a specific story or script		





Write and Edit Copy

Problem Solving
The user/individual on the job needs to know and understand how to:
SB6. Identify any problems with successful execution of the task and resolve them
in consultation with the producer/director/team members
Critical Thinking
The user/individual on the job needs to know and understand how to:
SB7. Improve work-products and performance based on feedback received and
through self-appraisal
Analytical Thinking
The user/individual on the job needs to know and understand how to:
SB8. Envision the impact of the script on different media







Write and Edit Copy

NOS Code	MES / N 1906		
Credits (NSQF)	TBD	Version number	01
Industry	Media & Entertainment	Drafted on	16/03/15
Industry Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
Occupation	Journalism	Next review date	16/03/17







Understand Audio Visual Aids

National Occupational Standard



Overview

This unit is about identifying and using suitable types of audio visual aids





Understand Audio Visual Aids

Unit Code	MES/ N 1907		
Unit Title (Task)	Understand Audio Visual Aids		
Description	This OS unit is about identifying and using suitable types of audio visual aids		
Scope	 Understanding and planning for audio visual aids Presenting information using audio visual aids 		
Performance Criteria (I	PC) w.r.t. the Scope		
Element	Performance Criteria		
Understanding and planning for audio visual aids	 To be competent, the user/individual on the job must be able to: PC1. Understand the benefits and drawbacks of different audio visual aids available including photographs, illustrations, graphics (text, charts, graphs), audio and video clips, animation and visual effects/VFX PC2. Identify which audio visual aid(s) would be most appropriate for the story being told, and to the medium/format being used PC3. Collect and verify, if necessary, the information that is planned on being used 		
Presenting information using audio visual aids	PC4. Present relevant information using audio visual aids, communicating key points and messages effectively		
Knowledge and Understanding (K)			
A. Organizational	The user/individual on the job needs to know and understand:		
Context	KA1. The target audience for the content and/or the organization/ individual that is		
(Knowledge of the	commissioning the content		
company /	KA2. Editorial standards followed by the organization/individual that is		
organization and its processes)	commissioning the content (including applicable local, national or international laws)		
	KA3. Resource limitations including any constraints on budget, resources and time availability (i.e. deadlines)		
B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. The brief for the story/ script and the specific areas where audio visual aids can be used		
	KB2. Various types of graphs, charts and analytical tools – that can be used to represent information and support the story		
	KB3. How audio visual aids can complement a story, emphasize certain aspects and how they can be used to deliver information in a simple, interesting or graphical manner		
	KB4. The relevant facts and information that have been gathered, as well as any background research that may have been undertaken		
	KB5. How to plan for audio visual aids that need to be requisitioned in advance – e.g. photographs, illustrations, graphics, sound bites etc.		
	KB6. How to assess the suitability of incoming audio visual aids that may not have been requisitioned specifically but are still relevant – e.g. raw footage, archive material (e.g. images, old video clips etc.)		
	KB7. How to verify information and confirm the accuracy of any facts that are being used in an audio visual aid		





MES/ N 1907 Understand Audio Visual Aids How to write captions that correctly represent visual aids KB8. KB9. The applicable legal and regulatory framework, especially intellectual property norms – e.g. use of images from paid databases, photographer and artist credits, use of freely available content, Creative Commons licenses etc. KB10. How to evaluate any risks to the individual's own health and safety and/ or other's around them Skills (S) A. Core Skills/ Writing Skills **Generic Skills** The user/individual on the job needs to know and understand how to: SA1. Requisition for and describe audio visual aids based on the story brief **Reading Skills** The user/individual on the job needs to know and understand how to: SA2. Undertake background research, gather references and collect information **Oral Communication (Listening and Speaking skills)** The user/individual on the job needs to know and understand how to: SA3. Verify information by conversing with people SA4. Effectively present and defend different types of audio visual aids to one's editor/ editorial supervisor **B.** Professional Skills **Decision Making** The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of audio visual aid(s), confirming accuracy of information and evaluating risks SB2. Prioritize information and focus on what's important for the audio visual aid given space/ time limits **Plan and Organize** The user/individual on the job needs to know and understand how to: SB3. Estimate the effort associated with commissioning different types of audio visual aids SB4. Plan own work and work for additional staff (e.g. photographer, illustrator, graphic designer) according to deadlines SB5. Manage within the agreed budget and minimize overruns **Customer Centricity** The user/individual on the job needs to know and understand: SB6. The consumption patterns and preferences of the target audience (reader/ viewer/listener) **Analytical Thinking** The user/individual on the job needs to know and understand: SB7. How to analyze a range of information and bring it together in the form of an effective audio visual aid **Critical Thinking** The user/individual on the job needs to know and understand: How to critically evaluate one's own or others' work and assess its suitability SB8. for the intended target audience





Understand Audio Visual Aids

NOS Code	MES / N 1907		
Credits (NSQF)	TBD	Version number	01
Industry	Media & Entertainment	Drafted on	16/03/15
Industry Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
Occupation	Journalism	Next review date	16/03/17





N·S·D·C National Skill Development Corporation

MES/ N 1910

Report in a Difficult or Hostile Environment

National Occupational Standard



Overview

This unit is about undertaking field based reporting from exceptionally harsh, difficult or hostile environments





Report in a Difficult or Hostile Environment

Unit Code	MES/ N 1910			
Unit Title (Task)	Report in a Difficult or Hostile Environment			
Description	This unit is about undertaking field based reporting from exceptionally harsh, difficult or hostile environments			
Scope	 Undertaking reporting in difficult or hostile environments: Conflict zones, during war and civil unrest, on extreme weather conditions, on natural or manmade disasters and other harsh/ hostile situations 			
Performance Criteria (PC) w.r.t. the Scope				
Element	Performance Criteria			
Undertaking reporting in difficult or hostile environments	 To be competent, the user/individual on the job must be able to: PC1. Understand the risks of reporting in hostile/difficult conditions and ensure that the highest quality of planning is undertaken PC2. Think on one's feet, react quickly and manage unpredictable situations – e.g. change in external environment, equipment failure or other types of resource limitations PC3. Determine when risks outweigh the benefits of reporting PC4. How to cease reporting/ return safely back to a base location PC5. Respond promptly to instructions from guides, security etc 			
Knowledge and Unders	tanding (K)			
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The target audience for the content and/or the organization/ individual that is commissioning the content KA2. Editorial standards followed by the organization/ individual that is commissioning the content (including applicable local, national or international laws) KA3. The risks that are considered acceptable by the organization/ individual and any limitations on how far the organization/ individual will go to support the 			
	specific instance of reporting in a difficult or hostile environment (e.g. any limits on insurance, liability and medical care)			
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. How to define the purpose/ information requirements from the field KB2. How to conduct background research on the location and assess the logistical/ planning requirements 			
	 KB3. How to evaluate a location for risks – e.g. climate, weather, disease, nature, mobs, armed forces, civilian unrest etc. KB4. Risk mitigating equipment and clothing e.g. bullet proof vests, safety 			
	 harnesses, bullet proof vehicles etc. KB5. Where to seek shelter in case the situation worsens KB6. How to communicate with one's editorial supervisor and remain in contact with someone at all possible points in time 			
	KB7. Applicable entry and exit rules e.g. e.g. visas, permits, photography/ videography permissions, requirements for public vs. private property			
	 KB8. One's own personal limitations (including risks to physical or mental well-being) and when the situation calls for an exit KB9. How to identify signs of stress or stress-related disorders (in oneself or other 			





	Corporation		
MES/ N 1910	Report in a Difficult or Hostile Environment		
	members of the crew) and to seek professional help at the earliest KB10. One's legal status and rights in that specific location (e.g. arrest, release, repatriation, deportation, bodily harm, access to medical treatment etc.) KB11. How to anticipate events on the ground and manage situations of conflict,		
	resource limitations etc. KB12. In certain cases – basic first aid and resuscitation skills will also be an asset KB13. Any other applicable legal and regulatory requirements for reporting in difficult or hostile requirements KB14. Minimizing risks, in whatever manner or measure possible, to the individual's		
	own health and safety and/ or other's around them		
Skills (S)			
A. Core Skills/	Writing Skills		
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Prepare reporting objectives and information requirements SA2. Prepare field notes		
	Reading Skills The user/individual on the job needs to know and understand how to: SA3. Undertake background research, gather references and collect information SA4. Read and analyze various sources of news		
	Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to: SA5. Effectively converse with intervieve bjects, crew, local authorities and bystanders to gather information and manage potential conflicts		
B. Professional Skills	Decision Making		
	The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work e.g. choice of location, approach to information gathering and evaluating risks		
	SB2. Prioritize questions/ reporting objectives and redirect efforts if needed		
	Plan and Organize		
	The user/individual on the job needs to know and understand how to: SB3. Plan in advance for field reporting, including resource and equipment requirements and logistical details		
	SB4. Manage within the agreed budget and minimize overruns		
	Problem Solving		
	The user/individual on the job needs to know and understand how to: SB5. React and manage unpredictable situations – e.g. change in external environment, equipment failure or other types of resource limitations		
	Critical Thinking		
	The user/individual on the job needs to know and understand how to: SB6. Think ahead and plan for all contingencies you may encounter whilst in the hostile environment		
	Analytical Thinking		
	The user/individual on the job needs to know and understand how to: SB7. Conduct a comprehensive assessment of risks in the hostile environment		
	Customer Centricity The user/individual on the job needs to know and understand how to:		
	NA		





Report in a Difficult or Hostile Environment

NOS Code	MES / N 1910		
Credits (NSQF)	TBD	Version number	01
Industry	Media & Entertainment	Drafted on	16/03/15
Industry Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
Occupation	Journalism	Next review date	16/03/17







Comply with Applicable Law and Regulation

National Occupational Standard



Overview

This unit is about complying with various laws and regulations applicable to the journalism industry (including codes of conduct for various media)





Comply with Applicable Law and Regulation

Unit Code	MES/ N 1912		
Unit Title (Task)	Comply with Applicable Law and Regulation		
Description	This OS unit is about complying with various laws and regulations applicable to the journalism industry (including codes of conduct for various media)		
Scope	 Familiarizing oneself with each of the applicable legal and regulatory norms, codes of conduct and ethics Complying with the legal and regulatory requirements of the specific organization/ individual commissioning the content 		
Performance Criteria (F	PC) w.r.t. the Scope		
Element	Performance Criteria		
Familiarizing oneself with each of the applicable legal and regulatory norms, codes of conduct and ethics	 To be competent, the user/individual on the job must be able to: PC1. Understand the applicable legal and regulatory framework that apply to one's work using the respective source documents and training material PC2. Identify instances where either one's own or someone else's work may not comply fully with the framework PC3. Understand the risks of non-compliance for oneself and the organization 		
Complying with the legal and regulatory requirements of the specific organization/ individual commissioning the content	 PC4. Ensure that the legal and regulatory requirements specific to the organization are being adhered to PC5. Escalate instances of non-compliance to one's editorial supervisor and/ or compliance officer as applicable 		
Knowledge and Unders	standing (K)		
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. Editorial standards, code of conduct and other ethical norms followed by the organization/ individual that is commissioning the content KA2. The mechanism for reporting non-compliance and what to do in instances where one's direct supervisor may also be non-compliant 		
B. Technical Knowledge	 The user/individual on the job may need to know and understand one or more of the following legal and regulatory concepts, and their implications: KB1. Press Council of India, Norms of Journalistic Conduct, 2005 KB2. Code of ethics and core values such as impartiality, communal harmony and secularism KB3. Personal attacks/ commentary on an individual and potential litigation risks e.g. defamation, libel and slander KB4. What kind of information can and cannot be disclosed (e.g. matters that are sub judice, events that could ignite communal unrest etc.) KB5. Where the identify of a specific individual must not be disclosed (e.g. victims 		
	of rape and other grievous harm) KB6. How to correctly represent minority communities such as women, AIDS		




MES/ N 1912	Comply with Applicable Law and Regulation
	 patients and other sections of society in a manner that is progressive, inclusive and maintains their dignity KB7. How to respect intellectual property, and the implications of using copyrighted material, infringement and plagiarism KB8. Understand the penalties (e.g. fines and imprisonment) for not complying with these norms. In certain cases, fines may also extend to the employee's organization and/ or senior officials KB9. Keep updated with the legal and regulatory framework to ensure that non-compliance does not happen due to lack of knowledge/ awareness of a change in norms KB10. How to evaluate any risks of non-compliance to the individual's own health
Skills (S)	and safety and/ or other's around them
A. Core Skills/	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Prepare written notes/ justification on compliance if needed Reading Skills
	The user/individual on the job needs to know and understand how to: SA2. Read and comprehend applicable laws and codes of conduct
B. Professional Skills	Decision Making The user/individual on the job needs to know and understand how to: SB1. Make relevant decisions related to the area of work Problem Solving The user/individual on the job needs to know and understand: SB2. How to identify aspects of one's work that may not comply – and how to evaluate/ change the course of action accordingly Critical Thinking The user/individual on the job needs to know and understand: SB3. How to critically evaluate one's own or someone else's work for non-compliance Analytical Thinking The user/individual on the job needs to know and understand how to: SB4. Undertake thorough research and double-check your sources and source information for relevance and reliability, especially where the information has significant consequences for any ongoing legal investigation or active case Plan and Organize The user/individual on the job needs to know and understand how to: SB5. Recognize when you need expert advice on regulatory and ethical issues, and seek this advice from appropriately qualified and experienced people SB6. Maintain up-to-date knowledge of the law and legal developments relevant to your work as a journalist Customer Centricity
	The user/individual on the job needs to know and understand how to: NA





Comply with Applicable Law and Regulation

NOS Version Control

NOS Code	MES / N 1912		
Credits (NSQF)	TBD	Version number	01
Industry	Media & Entertainment	Drafted on	16/03/15
Industry Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
Occupation	Journalism	Next review date	16/03/17







Maintain workplace health and safety

National Occupational Standard



Overview

This unit is about contributing towards maintaining a healthy, safe and secure working environment





Maintain workplace health and safety

Unit Code	MES/ N 0104
Unit Title (Task)	Maintain workplace health and safety
Description	This OS unit is about contributing towards maintaining a healthy, safe and secure working environment
Scope	 This unit/task covers the following: Understanding the health, safety and security risks prevalent in the workplace Knowing the people responsible for health and safety and the resources available Identifying and reporting risks Complying with procedures in the event of an emergency
Performance Criteria (F	PC) w.r.t. the Scope
Element	Performance Criteria
Understanding the health, safety and security risks prevalent in the workplace	 To be competent, the user/individual on the job must be able to: PC1. Understand and comply with the organisation's current health, safety and security policies and procedures PC2. Understand the safe working practices pertaining to own occupation PC3. Understand the government norms and policies relating to health and safety including emergency procedures for illness, accidents, fires or others which may involve evacuation of the premises PC4. Participate in organization health and safety knowledge sessions and drills
Knowing the people responsible for health and safety and the resources available	 PC5. Identify the people responsible for bealth and safety in the workplace, including those to contact in case of an emergency PC6. Identify security signals e.g. fire alarms and places such as staircases, fire warden stations, first aid and medical rooms
Identifying and reporting risks	 PC7. Identify aspects of your workplace that could cause potential risk to own and others health and safety PC8. Ensure own personal health and safety, and that of others in the workplace though precautionary measures PC9. Identify and recommend opportunities for improving health, safety, and security to the designated person PC10. Report any hazards outside the individual's authority to the relevant person in line with organisational procedures and warn other people who may be affected
Complying with procedures in the event of an emergency	 PC11. Follow organisation's emergency procedures for accidents, fires or any other natural calamity in case of a hazard PC12. Identify and correct risks like illness, accidents, fires or any other natural calamity safely and within the limits of individual's authority
Knowledge and Unders	tanding (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. Organisation's norms and policies relating to health and safety KA2. Government norms and policies regarding health and safety and related emergency procedures KA3. Limits of authority while dealing with risks/ hazards KA4. The importance of maintaining high standards of health and safety at a workplace





MES/ N 0104	Maintain workplace health and safety
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. The different types of health and safety hazards in a workplace KB2. Safe working practices for own job role KB3. Evacuation procedures and other arrangements for handling risks KB4. Names and contact numbers of people responsible for health and safety in a workplace KB5. How to summon medical assistance and the emergency services, where necessary KB6. Vendors' or manufacturers' instructions for maintaining health and safety
Skills (S) (<u>Optional</u>)	while using equipments, systems and/or machines
A. Core Skills/ Generic Skills	Writing SkillsThe user/individual on the job needs to know and understand how to:SA1. How to write and provide feedback regarding health and safety to the concerned peopleSA2. How to write and highlight potential risks or report a hazard to the concerned
	people Reading Skills The user/individual on the job needs to know and understand how to: SA3. Read instructions, policies, procedures and norms relating to health and safety Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to:
D. D. Cost and Chille	SA4. Highlight potential risks and report hazards to the designated people SA5. Listen and communicate information with all anyone concerned or affected
B. Professional Skills	Decision making The user/individual on the job needs to know and understand how to: SB1. Make decisions on a suitable course of action or plan Plan and Organize The user/individual on the job needs to know and understand how to: SB2. Plan and organize people and resources to deal with risks/ hazards that lie
	within the scope of one's individual authorityProblem SolvingThe user/individual on the job needs to know and understand how to:SB3. Apply problem solving approaches in different situationsCritical ThinkingThe user/individual on the job needs to know and understand how to:SB4. Understand hazards that fall within the scope of individual authority and report all hazards that may supersede one's authoritySB5. Apply balanced judgements in different situationsCustomer CentricityThe user/individual on the job needs to know and understand how to:SB6. build and maintain positive and effective relationships with colleges and customersAnalytical Thinking
	The user/individual on the job needs to know and understand how to: SB7. analyze data and activites





Maintain workplace health and safety

NOS Version Control

NOS Code	MES / N 0104		
Credits (NSQF)	TBD	Version number	01
Industry	Media & Entertainment	Drafted on	16/03/15
Industry Sub-sector	Television, Print, Radio, Digital	Last reviewed on	16/03/15
Occupation	Journalism	Next review date	16/03/17







<u>Annexure</u>

Nomenclature for QP and NOS

Qualifications Pack



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The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers

Sequence	Description	Example
Three letters	Media and Entertainment	MES
Slash	/	/
Next letter	Whether Q P or N OS	Q
Next two numbers	Post Production	35
Next two numbers	QP number	02
1		4





CRITERIA FOR ASSESSMENT OF TRAINEES Job Role: Senior Correspondent Qualification Pack: MES Q 1905 Sector Skill Council: Media and Entertainment Skills Council

	NOS	NOS NAME	Weightage
1	MES/ N 1901	Generate Ideas for Journalism Projects	10%
2	MES/ N 1902	Undertake Research for Journalism Projects	20%
3	MES/ N 1904	Conduct an Interview	15%
4	MES/ N 1905	Undertake Field Reporting	15%
5	MES/ N 1906	Write and Edit Copy	10%
6	MES/ N 1907	Understand Audio Visual Aids	5%
7	MES/ N 1910	Report in a Difficult or Hostile Environment	10%
8	MES/ N 1912	Comply with Applicable Law and Regulation	10%
9	MES/ N 0104	Maintain workplace health and safety	5%
	•	•	100%

Guidelines for Assessment:

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.

2. The assessment for the theory & Practical part will be based on knowledge bank of questions created by the AA and approved by SSC.

3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)

4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria.

5. To pass the Qualification Pack , every trainee should score a minimum of 70% cumulatively (Theory and Practical).





	Senior Correspondent	t			
				Marks A	Allocation
Assessment	Assessment Criteria for Outcomes	Total	Out	Theory	Skills
Outcomes		Mark	Of		Practical
	PC1. Research and collect information from		10	5	
	various primary and secondary sources, including				
	daily events and occurrences, other news				
	publications, personal contacts (colleagues,				
	experts, contacts/ network), archives, press				
	releases and newswires				
	PC2. Generate a story/ idea/ concept across		20	10	
	mediums and formats, including:				
	 A specific story – e.g. fact-based reporting, 				
	analytical, feature-writing				
MES/ N 1901	• A specific section – e.g. the "edit" or "op ed"				
(Generate	page of a newspaper or a certain news-based				
Ideas for	show on TV or radio				
Journalism	• An entire publication – e.g. the full issue of a				
Projects)	magazine	100			50
•	PC3. Evaluate an idea for its suitability to the		20	10	
	particular medium and corresponding				
	implications on budget, time schedule and				
	resource requirements				
	PC4. Identify any constraints to successfully		20	10	
	realize the idea – including any ethical, legal,				
	regulatory, organizational or other limitations	-		4.0	
	PC5. Articulate ideas clearly and pitch/ present		20	10	
	and defend ideas to an audience (e.g. during an				
	editorial team meeting)	-	10	-	
	PC6. Respond positively to feedback and any		10	5	
	changes in creative requirements	Total	100	50	50
		Total	100		Allocation
Assessment	Assessment Criteria for Outcomes	Total	Out	Theory	Skills
Outcomes		Mark	Of	,	Practical
	PC1. Evaluate story ideas for their suitability to		30	15	
	the particular medium				
	PC2. Analyze the corresponding implications on	1	20	10	1
	budget, time schedule and resource				
	requirements				
	PC3. Conduct background research and collect		30	15	
MES/ N 1902	information to support/ develop story ideas				
(Undertake	using various primary and secondary sources,				
Research for	including daily events and occurrences, other	100			50
Journalism	news publications, personal contacts (colleagues,				
Projects)	experts, contacts/ network), archives, press				
	releases and newswires				
	PC4. Compile information, document facts and		20	10	
	present research in a coherent and				
	comprehensive manner				
		Total	100	50	50





				Marks A	Allocation
Assessment Outcomes	Assessment Criteria for Outcomes	Total Mark	Out Of	Theory	Skills Practical
	 PC1. Undertake, or supervise, set-up activities to ensure the smooth running of the interview, across different mediums and formats including: Live, • Pre-recorded Face-to-face, • Over telephone/ video phone At an outdoor location (e.g. home, office, hotel or public space), • In a studio 		20	10	
	PC2. Understand and identify the objectives of the interview, and its relevance to the wider audience and organization, as appropriate to the role		20	10	
MES/ N 1904 (Conduct an Interview)	 PC3. Prepare pertinent questions, and be aware of the type of interview being conducted and corresponding editorial goals across: profiles/ biopics – focused on the individual being interviewed news interviews – where the interview is used to highlight certain aspects of a larger news story 	100	20	10	50
	PC4. Conduct the interview in a manner appropriate to one's own role and corresponding standing and authority– i.e. pose questions, receive answers/ information, participate in the conversation and develop open topics		20	10	
	PC5. Understand verbal and non-verbal cues of the interviewee, successfully manage the flow of the conversation and challenge/steer the conversation as appropriate to the role		20	10	
		Total	100	50	50
				Marks A	Allocation
Assessment Outcomes	Assessment Criteria for Outcomes	Total Mark	Out Of	Theory	Skills Practical
	PC1. Understand the requirements of field reporting, including logistics, and plan accordingly		30	15	
MES/ N 1905 (Undertake Field Reporting)	PC2. Gather information from the field through a range of sources, and file stories within deadlines (for TV and radio reporters, it may also mean providing footage and audio clips – live or	100	20	10	50
	non-live) PC3.Manage the safety and security of crew and equipment while on location		30	15	
	PC4. Ensure that field reporting is as risk-free as possible		20	10	
		Total	100	50	50





Assessment OutcomesAssessment Criteria for OutcomesTotal MarkOut OfTheory PracticSkills PracticPC1. Present the facts and information in a manner that is coherent, comprehensible and appropriate for the target audience2010PC2. Edit a story or script based on the brief and prescribed word/ time limits2010PC3. Write and edit items such as: headlines, captions, intros, outros, cues and other types of links2010PC4. Craft an engaging narrative, conceptualise and clarify ideas and develop stories that meet the broader creative/editorial objectives of the organization, if appropriate to the role1002010PC5. Display strong command of the language including correct grammar, spelling, sentence construction, diction and pronunciation skills1005050PC6. Ensure that finished scripts meet legal and regulatory norms, and do not pose any risks to the individual and/ or organizationTotal0utTheorySkillsPC1. Understand the benefits and drawbacks of different audio visual aids available including photographs, illustrations, graphics (text, charts, graphs), audio and video clips, animation and visual effects/VFX20101050MES/ N 1907 (Understand Audio Visual2010105050MES/ N 1907 (Understand Audio Visual2010105050	Outcomes IES/ N 1906 (Write and
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Audio Visual medium	
Aids)PC3. Collect and verify, if necessary, the3015	Aids)
information that is planned on being used	
PC4. Present relevant information using audio 20 10	
visual aids, communicating key points and	
messages effectively	
Total 100 50 50	
Marks Allocation	
Assessment Assessment Criteria for Outcomes Total Out Theory Skills	
Outcomes Mark Of Practic	Outcomes
PC1. Understand the risks of reporting in these 20 10	
conditions and ensure that the highest quality of	
planning is undertaken	
MES/ N 1910PC2. Think on one's feet, react quickly and manage2010	
	IES/ N 1910
any incompany, any incompany failure an athen to page of	-
resource limitations 100 50	Report in a
PC3 Determine when risks outweigh the henefits 20 10	Report in a Difficult or
Environment of reporting	Report in a Difficult or Hostile
PC4. How to cease reporting/ return safely back to 20 10	Report in a Difficult or Hostile nvironment
a base location	Report in a Difficult or Hostile





	PC5.Respond promptly to instructions from guides, security etc		20	10	
		Total	100	50	50
				Marks /	Allocation
Assessment	Assessment Criteria for Outcomes	Total	Out	Theory	Skills
Outcomes		Mark	Of		Practical
	PC1. Understand the applicable legal and regulatory framework that apply to one's work using the respective source documents and training material		20	10	
MES/ N 1912 (Comply with	PC2. Identify instances where either one's own or someone else's work may not comply fully with the framework	100	20	10	50
Applicable Law and	PC3. Understand the risks of non-compliance for oneself and the organization		20	10	
Regulation)	PC4. Ensure that the legal and regulatory requirements specific to the organization are being adhered to		20	10	
	PC5. Escalate instances of non-compliance to one's editorial supervisor and/ or compliance officer as applicable		20	10	
		Total	100	50	50

Assessment Outcomes	Assessment criteria for outcomes		Marks Allocation		
		Total Mark	Out Of	Theory	Skills Practical
MES/N0104 (Maintain workplace health and safety)	PC1. Understand and comply with the organisation's current health, safety and security policies and procedures	100	10	5	50
	PC2. Understand the safe working practices pertaining to own occupation		10	5	
	PC3. Understand the government norms and policies relating to health and safety including emergency procedures for illness, accidents, fires or others which may involve evacuation of the premises		5	3	
	PC4. Participate in organization health and safety knowledge sessions and drills		5	2	
	PC5. Identify the people responsible for health and safety in the workplace, including those to contact in case of an emergency		10	5	
	PC6. Identify security signals e.g. fire alarms and places such as staircases, fire warden stations, first aid and medical rooms		10	5	
	PC7. Identify aspects of your workplace that could cause potential risk to own and others health and safety		10	5	
	PC8. Ensure own personal health and safety, and that of others in the workplace though precautionary measures		10	5	



Assessment Criteria for Senior Correspondent



	PC9. Identify and recommend opportunities for improving health, safety, and security to the				
	designated person		5	3	
	PC10. Report any hazards outside the individual's authority to the relevant person in line with organisational procedures and warn other people				
	who may be affected		10	5	
	PC11. Follow organisation's emergency procedures for accidents, fires or any other natural calamity in case of a hazard		10	5	
	PC12. Identify and correct risks like illness, accidents, fires or any other natural calamity safely and within the limits of individual's authority		5	2	
		Total	100	50	50